

AGENDA: MUNSOFT ICT FORUM

THURSDAY, 25 JULY 2019

- 17:00 Arrival and Check-in at "The Centurion Hotel"
- 18:00 – 18:30 Registration
- 18:30 Time at Leisure

FRIDAY, 26 JULY 2019

- 06:30 – 08:00 Breakfast (served in Bruno's Restaurant)
- 08:00 – 08:30 Arrival at Old Trafford Conference Venue

Full Day Conference

- 08:30 – 09:00 Registration and Signing of Attendance Register
- 09:00 – 09:15 Welcoming and Introduction
- 09:15 – 10:30 Session 1: The Support and Escalation Process
- 10:30 – 11:00 Morning Refreshment Break
- 11:00 – 12:00 Session 2: System Administration Audits and SLA Management
- 12:15 – 12:30 Group Photo
- 12:30 – 13:30 Lunch Break
- 13:30 – 14:00 Session 3: Significant Development Strides
- 14:00 – 14:30 Presenting Goodie Bag
- 14:30 – 15:15 Session 4: Mimecast Solutions Overview and Advanced Threat Security
- 15:15 – 15:45 Afternoon Refreshment Break
- 15:45 – 16:15 Session 5: Feedback from Municipalities currently benefitting from Email Security:
- 16:15 – 17:00 Session 6: Panel Q&A

Evening Session

- 18:30 – 22:30 Spitbraai Dinner (served in Bruno's Restaurant)

SATURDAY, 27 JULY 2019

- 07:00 – 11:00 Breakfast (served in Bruno's Restaurant)
- 08:30 – 10:30 Golf and Putting Ranch at "Golf Village Centurion"
- 12:00 – 12:30 Gathering in Foyer
- 12:30 Bus departs from "The Centurion Hotel"
- 13:30 – 18:00 Kaizer Chiefs vs. Orlando Pirates Suite Ticket
- 18:00 Bus departs from FNB Stadium
- 20:00 – late Buffer dinner and Party with DJ at "The Centurion Hotel"

SUNDAY, 28 JULY 2019

- 07:00 – 11:00 Breakfast (served in Bruno's Restaurant)
- 10:00 Check-out
- 10:00 onwards Greeting and Departure from "The Centurion Hotel"