



MUNSOFT

POLICY

Software Release

2019/2020 FY

INTRODUCTION

Munsoft will maintain its monthly release cadence for the 2019/20 financial year to ensure agility in addressing the requirements of our clients and stakeholders.

RELEASE CALENDAR

The table below lists the scheduled release dates for the monthly Munsoft releases for the 2019/20 financial year:

Munsoft Version	Scheduled Release Date
Munsoft 7.2.1	16 – 18 July 2019
Munsoft 7.2.2	14 – 16 August 2019
Munsoft 7.2.3	17 – 19 September 2019
Munsoft 7.2.4	15 – 17 October 2019
Munsoft 7.2.5	20 – 22 November 2019
Munsoft 7.2.6	17 – 19 December 2019
Munsoft 7.2.7	21 – 23 January 2020
Munsoft 7.2.8	18 – 20 February 2020
Munsoft 7.2.9	17 – 19 March 2020
Munsoft 7.2.10	21 – 23 April 2020
Munsoft 7.2.11	19 – 21 May 2020
Munsoft 7.2.12	16 – 18 June 2020

EMERGENCY RELEASES

Whilst Munsoft applies strict quality control measures there are times when an emergency change may be required for the Munsoft platform to address a high impact issue. Munsoft's goal to provide a great software product demands that our client's data quality and system integrity be maintained at all times.

Where required Munsoft reserves the right to address high-impact issues within the Munsoft Financial Management Software outside of the planned monthly release windows as specified above. The emergency releases are intended to bring stability and ensure the integrity of Munsoft software, but more importantly so the quality and integrity of our client's data.

The ability to apply emergency software updates also enables Munsoft to provide the necessary service levels to our customers as per the Munsoft service level agreement.

RELEASE NOTES

Munsoft will provide detailed release notes for both scheduled and emergency releases.

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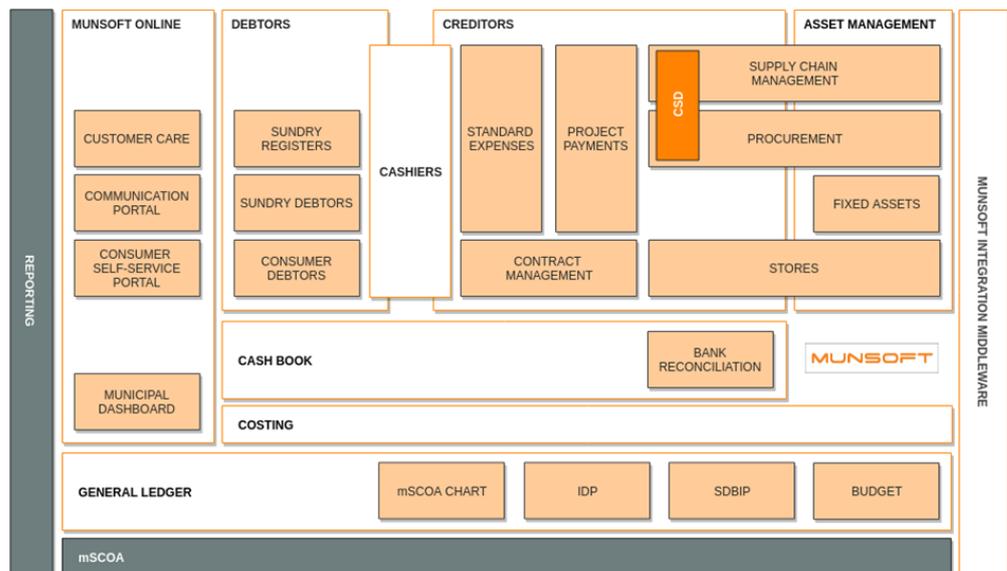
FEATURE REQUESTS

Munsoft welcomes input from our clients and truly believes that close collaboration with our clients will result in an overall improved and relevant software product. Munsoft clients can log feature requests or enhancements through Munsoft's Support facility by contacting our Support department or by sending an email to support@munsoft.co.za

All feature requests and enhancements logged by clients are evaluated and considered for inclusion into the Munsoft software according to the nature of the request, the legislative relevance of the request, the accuracy and validity of the request, whether equivalent functionality already exists and various other criteria.

AFFECTED MODULES & SUB-SYSTEMS

The Munsoft Financial Management System comprises the following functional modules:



The Munsoft release policy as described within this document applies to all the modules listed above as well as any new modules developed in future.

CONCLUSION

This document describes Munsoft's software release schedule for the 2019/20 financial year.

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